



February 2026 Release Notes (date of release February 27, 2025)

Key	Audience	Components	Summary	Description
1972	Accounts Payable	Invoice	IDC - Correct supplier name is not getting picked up for Non PO Invoices	<p>As a follow-up to Key 1967, we are still facing issue with Invoice Data Capture (IDC) picking up the wrong supplier on the Optical Character Recognition (OCR) page for non-PO invoices.</p> <p>CGI Research found that the fix that lvalua delivered to fix the issue with the wrong supplier getting picked up for non-PO invoices is still not working and we have created a new ticket tracked with this Key to determine why the issue is still happening,</p> <p>Business Impact: Wrong supplier recognition by OCR can lead to incorrect information when the invoice is generated from OCR.</p> <p>Changes to be implemented: The changes are being delivered by lvalua for this issue.</p>
2152	Accounts Payable	Invoice	Invoice: OCR Invoice - Allocation set to 200% in UI.	<p>COVA reported that when invoices are created from Optical Character Recognition (OCR, the allocation is set to 200% in the User Interface (UI).</p> <p>CGI Research: Upon testing, it was found that when invoices are loaded through OCR with either full or partial receiving, the allocation is set to 200% on the invoice in the UI.</p> <p>Business Impact: Causes Allocations to be unbalanced.</p> <p>Changes to be implemented: Fix was provided by lvalua.</p>
2221	Accounts Payable	Invoice	Invoice: Buyer side- Invoice payment term missing when invoice is loaded through OCR	<p>As a follow-up to key 2144, when invoices are loaded through Optical Character Recognition (OCR) from the Buyer side, the invoice due date populates correctly to display the net 30 day from the invoice date but the payment term is blank.</p> <p>Business Impact: The payment term and due date should populate and be calculated correctly for prompt pay.</p> <p>Changes to be implemented: Populate the payment term to net 30 by default.</p>
2302	Accounts Payable	Invoice	Invoice: Remove item line(s) & allocation information from invoice if created from PO flip with no receipt	<p>During COVA testing, they found that when invoices are created from PO flip on Supplier side and the PO does not have a receipt, the PO line(s) pull into the invoice but allocation information is missing. Additionally, if invoice has multiple receipts, upon submit, the PO invoice lines/allocations should not be deleted.</p> <p>CGI Research: The logic to delete PO line(s) and the allocation information associated with the PO is set for IDC origin. Additionally, if invoice has multiple receipts, upon submit, the PO invoice lines/allocations should not be deleted.</p> <p>Business Impact: The logic to remove all PO line(s) and allocation information associated with PO is not consistent and only works when invoice is created through OCR.</p> <p>Changes to be implemented:</p> <ol style="list-style-type: none"> 1. Update the origin to include Buyer/Supplier side PO flip along with IDC to delete PO line(s) and allocation information associated with the PO if the invoice is created from a PO Flip where the PO has no receipts. 2. If invoice is created from receipt flip and multiple receipts from same PO is added, upon submit, the PO invoice lines/allocations should not be deleted.



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2156	Buyers	eVA Access	Application Error- On Order Lines in Analytics Module	<p>Business impact: User is not able to see the data on order lines</p> <p>CGI research found that when navigating to order lines in the analytics module the user is getting the application error</p> <p>Change to be implemented: User will be able to see the order data in the order lines</p>
2118	Buyers	P2P	Worker Process for REQ Workflow	<p>In order to improve EAI performance in the REQ workflow where the system seems to get stuck because of timeout issues. One of the theories is that because of the many users concurrently using the system, there is heavy workflow logic within the REQ workflow that gets stalled, giving timeout error in the system.</p> <p>CGI Research:</p> <ol style="list-style-type: none"> a. There is an issue on EAI execution that is in "Queued" status for requisition being created to test this ticket. b. Due to Deactivating Large Value Approvals, we are not able to bring REQ to the the Large Value step even when the Requisition amount is above \$1 Million. <p>Changes to be implemented: To alleviate we have created something called worker process that handles the load on these steps in a round robin fashion so as not to cause any timeouts or holds on these steps.</p> <p>Business Impact: help resolve REQ workflow that gets stalled preventing users from generating PO when there is a heavy workflow logic.</p>
2179	Buyers	P2P	Requisition Rejected email not being sent to requester when rejected by Queue Manager Buyer Team member	<p>COVA reported that the Requisition Rejected email is not being sent to the requester when the REQ is rejected by Queue Manager Buyer Team member.</p> <p>CGI Research: The Buyer Team step in the REQ workflow does not have the setup to send out an email to the requester when the REQ is rejected by a Queue Manager Buyer Team member,</p> <p>Changes to be implemented:</p> <ul style="list-style-type: none"> - Copy 'wfl_ref - FYI - Workflow activity was refused' notification to create a new notification that will be sent to the Requester on the Requisition when Queue Manager Buyer team rejects the Requisition. The new notification should be updated to fit with data relevant to REQ and the notification details should be related to the change being requested in this ticket. - Requisition Workflow Node where this notification should be added: Buyer Team. - Notification to be sent to: Requester of the Requisition.
2196	Buyers	P2P	REC's - error message firing on partial receipt submittal	<p>Issue: Users are receiving blocking alerts on receipts that have an ordered amount that have a remaining balance to receive due to returns miscalculating the amount.</p> <p>Business impact: Does not allow users to submit receipts with PO's that have partial receipts and returns.</p> <p>Change needed or to be implemented: Factor the calculation of Returns into over-receiving alert.</p> <p>COVA has three examples of REC's not being able to be completed due to a blocking error. The blocking error reads: The receiving amount is greater than the amount that can be received on</p> <p>In each case there is still an open quantity/amount to be received, and several partial receipts have already been processed. Issue was first discovered on Friday, Dec. 19th (PROD release was evening of Dec. 18th).</p>



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2214	Buyers	P2P	Disable the Alert (eva_rec_amt_po) - Query having Timeouts Errors.	<p>The query used in the Alert - eva_rec_amt_po is causing timeout. The Alert needs to be revisited to verify the need. Until further decisions are made on this, Alert has to be disabled.</p> <p>Business Impact: The query used in the Alert - eva_rec_amt_po is causing timeout and impacting user experience.</p> <p>Changes to be implemented: Disable eva_rec_amt_po alert until further notice.</p>
2239	Buyers	P2P	Additional (Ivalua) Fix for Purchase Orders getting Stuck Issue - Increase Time Out Configuration - Patch	<p>This ticket tracks a new Patch which is being delivered in an effort to fix the issue with purchase orders getting stuck 'in progress'.</p> <p>Business Impact: Purchase orders with heavy workflows are getting stuck at Generate Rules and orders are not being generated.</p>
2260	Buyers	P2P	Query Impacting Performance During Line Item Price Updates	<p>When the Extended Price of a line item is updated, this query is triggered without any filtering conditions, resulting in a full table scan on [t_ord_item] and timing out when attempting to retrieve all records to the application.</p> <p>This issue requires a fix from the client</p> <p>Method : UpdateOItemPriceCondition</p> <p>Query : <code>SELECT [oitem].[OITEM_NET_PRICE_ENTRY] FROM [dbo].[t_ord_item] [oitem]</code></p>
2264	Buyers	P2P	Timeouts caused by query used in the Alert - "eva_missing_mandatory_allocation"	<p>During analysis of the frequent timeouts encountered within the application, it was identified that the method "CheckAutomaticErrors" used by Ivalua application to check for Object related Alerts is one of the root causes. This is a generic method used from within the application, and triggers from various points in the application. The queries which it use differs based on from where it has been triggered within the application. One such triggering point is from the basket manage page, in which one of the query (linked to alert "eva_missing_mandatory_allocation") identified is taking more time for execution under load/concurrency.</p> <p>CGI Research: One such triggering point is from the basket manage page, in which one of the query (linked to alert "eva_missing_mandatory_allocation") identified is taking more time for execution under load/concurrency which results in timeouts that have been seen in PROD.</p> <p>Business Impact: Timeouts are seen due to query (linked to alert "eva_missing_mandatory_allocation") identified is taking more time for execution under load/concurrency which results in timeouts seen in PROD.</p> <p>Change to be implemented: Rewrite the Alert Query for "eva_missing_mandatory_allocation" to ensure it executes within the permitted limits during load/concurrency.</p>
2265	Buyers	P2P	Timeouts caused by callback query - eva_basket_lookahead_header (Manage Header for Approvers Lookahead)	<p>The eva_basket_lookahead_header callback query, which loads data for the Lookahead Control "Bucket Progress" on Requisition-related screens, is executed frequently (on page load, after Save/Save & Close, and when opening Workflow Preview/Approvals Overview). It updates the shared t_ord_basket table, and under high concurrency this causes heavy locking, blocking, and frequent timeouts impacting production performance. The required change is to refactor this callback query to reduce its locking impact and improve stability under concurrent workloads.</p>



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2273	Buyers	P2P	Disable the Alert (eva_rec_amt_po) - Query having Timeouts Errors.	<p>This ticket is created to reapply the change done via Key 2214: Disable the Alert (eva_rec_amt_po) - Query having Timeouts Errors. Migrated Production, which got overwritten in the February Tag (V1.2.114) by Key 2196: REC's - error message firing on partial receipt submittal Migrated Production.</p> <p>The query used in the Alert - eva_rec_amt_po is causing timeout. The Alert needs to be revisited to verify the need. Till further decisions are made on this, Alert has to be disabled.</p> <p>CGI Research: The query used in the Alert - eva_rec_amt_po is causing timeout. Till further decisions are made on this, Alert has to be disabled.</p> <p>Business Impact: The query used in the Alert - eva_rec_amt_po is causing timeout and impacting user experience navigating around.</p> <p>Changes to be implemented: Disable eva_rec_amt_po alert until further notice.</p>
2187	Buyers / Suppliers	Invoice	Invoicing - Buyer/Supplier: Restrict Organization drop down on Invoice to only show Organizations that are turned on for Invoicing	<p>COVA requested to restrict Organization drop down on Invoice to only show Organizations that are turned on for Invoicing. Currently, users can create non-PO invoices for any Organization. This allows them to create non-PO invoices for organizations that aren't turned on for Invoicing. Both for Buyer/Supplier side.</p> <p>CGI Research: Non-PO invoices can be created for Organizations that are not turned on for Invoicing because the Organization dropdown on invoice page does not filter to show only Organizations that have invoice enabled.</p> <p>Business Impact: Buyers/Suppliers should not be able to create non-PO invoices for an organization unless the organization that is turned on for Invoicing. Would also like to eliminate confusion on the Buyer/Supplier side so that Buyers/Suppliers can easily determine which agencies are enabled or not enabled for invoicing.</p> <p>Changes to be implemented: Filter the Organization dropdown on invoice page to only show organization where the organization has invoice turned on when creating a non-po invoice by the Buyer/Supplier.</p>
2248	Data Warehouse	Data Warehouse	DW: Null integration response on order	<p>For orders in Denied status the amounts should be set to \$0 in Data Warehouse (DW). For some orders in Denied status, the amounts are not set to \$0 in DW.</p> <p>CGI research findings: The issue happens for orders on which the integration response is received with null value (empty) in the response type tag. The order status is set to Denied in Ivalua. However, the orders are not loaded with \$0 into DW. In Ivalua database, the field _ord_response_type on table t_ord_order is blank for such orders.</p> <p>Change to implement: Modify the Extract, Transform, and Load (ETL) for such Denied orders to load them with \$0 amounts into DW.</p>
2261	Data Warehouse	Data Warehouse	DW: Run audit data ETL via separate Rundeck job	<p>Currently, audit data Extract, Transform, and Load (ETL) runs via the same job as other documents (orders, receipts, etc.). To allow better management and control of the ETLs, separate audit data job. This is an operational change.</p> <p>Create a new job in Rundeck to run audit data ETL. Create corresponding shell script and Pentaho jobs to support this new job.</p> <p>Rundeck job: DATAudit. Schedule: 1:30 am, 4:30 am, 7:30 am, 10:30 am, 1:30 pm, 4:30 pm, 7:30 pm, 10:30 pm. Shell script: RunAudit.sh. Pentaho jobs: RunAudit > RunLoginHistoryETL > RunLoginHist. Set logging.</p>



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2157	Data Warehouse	P2P	EVA Purchase Requisition ETL Import needs a blocking alert for contact_id	<p>COVA reported: 'We are getting errors with import orders. Error: Exception while creating Requisition with Unique Name : IRQ:A711_P098972476. Please contact CGI Integration/Interface technical team to look into the issue.'</p> <p>CGI Research: In the xml that is being sent for the req information, the contact_id, which is the requester, is not valid but because contact_id is not a blocking alert set on the EVA Purchase Requisition ETL Import, it looks like in the User Interface (UI) that the import was successful. But when you go to the clean and enrich tab of the import, the tab is red and error message displays.</p> <p>Business Impact: The user will be able to import the file without seeing any obvious signs of failure if the contact_id is not valid that gets included in the xml that gets imported.</p> <p>Changes to be implemented: Add blocking alert for contact_id field for EVA Purchase Requisition ETL Import.</p>
2190	Integration	Invoice	Invoice: Add Receipt Delivery Date to the Invoice OK2Pay Send file	<p>COVA requested to add Receipt Delivery Date on invoice_header node on the xml that is shared to PeopleSoft.</p> <p>CGI Research: Need to add Receipt Delivery Date at the bottom of invoice_header node.</p> <p>Business Impact: Need to add Receipt Delivery Date at the bottom of invoice_header node.</p> <p>Changes to be implemented: Add Receipt Delivery Date at the bottom of invoice_header node.</p>
2192	Integration	Invoice	Invoice: Invoice Integration Response step is failing when invoices are created from OCR	<p>COVA reported that when invoices are created which were submitted from Optical Character Recognition (OCR), when it reaches the 'Integration Response' step, it throws an error and the invoice is stuck at the 'Integration Response' step.</p> <p>CGI Research: When invoices are loaded through OCR, when the invoice reaches 'Integration Send' step, the validation looks at the OCR workflow rather than the normal invoice approval workflow. Since it is unable to find the step in the OCR workflow, the invoice gets stuck and cannot be moved forward to 'Paid' step.</p> <p>Business Impact: Invoices are getting stuck at 'Integration Response' step for invoices created from OCR.</p> <p>Changes to be Implemented: Update the step eva_inv_response_latest_wfl of the EAI (eva_inv_response - Inv Integration Response) to pick the correct workflow object (eva_inv_app_copy). This is a sql query change on the step.</p>
2208	Suppliers	Catalog	Supplier: Add Market Price Not to Exceed Columns to Import Catalog	<p>Issue: Currently, the Market Price and Not to Exceed Columns are not included in the file when exporting the current catalog as a supplier. This supplier-side issue was noted while testing the buyer-side for key 2155.</p> <p>Business Impact: If a supplier or contract officer needs to upload a new catalog, they will not have access to enter Market Price or Not to Exceed from the current export.</p> <p>Changes to be implemented: Update the template for the export catalog file to have the same columns as the standard existing 'Import format file' template.</p>



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2212	User Administration	eVA Access	Restrict access to eVA Global Security profile	<p>Description The system allowed the eVA Global Security Internal Profile to be granted to a user by another user who did not have the correct permission. The way this profile works is that you must have it listed in your account in order to grant it. The eVA Global Security Internal Profile is a powerful restricted Internal Profile that is only granted to the eVA Global Security Team.</p> <p>CGI Research: CGI found that a user with the eVA Administrator profile could assign the eVA Global Security Team profile when creating a new user.</p> <p>Changes to be implemented: The user should not have been able to view the profile in the list of Internal Profiles.</p> <p>ONLY Users with "eVA Global Security officer" profile, should be able to see the following internal profiles when assigning profiles to new/existing users. The below 3 are the ones identified with incorrect settings and getting fixed in this EBUG.</p> <ul style="list-style-type: none"> - eVA Global Security officer - Entity Eva Lead - Site Configurator <p>Set the "View Authorization" correctly by assigning the auth "auth_security_admin" to these 3 profiles so they are only visible to a user that has profile attached to "auth_security_admin" authorization. Only "Administrator" and "Global Security Officer" profile has this authorization associated.</p>



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2109	User Administration	User Administration	Make Email domain validation consistent across Ivalua	<p>This ticket is being logged in conjunction with the on-going Auth0 user sync monitoring. This monitoring has found users that do not sync to Auth0 due to invalid email because the email domain is missing.</p> <p>CGI research: In testing user creation from different areas, it was found that the Ivalua email validation is not consistent in checking for email domain. The invalid email check does not check for email domain in the following places:</p> <ul style="list-style-type: none"> - Add Supplier Contact – from internal-side supplier record (Supplier record – Contacts tab) - Add Supplier Contact – from supplier-side record (Supplier record – Contacts tab) - Add new user – Manage Users (Create User) - Vendor self-registration - Email field within the Contact Information placeholder <p>Examples of the areas where the email validation does check for email domain are below. This same check should be applied to the above listed areas to consistently check for email domain.</p> <ul style="list-style-type: none"> - Vendor state-entered registration (Create – Company information page): Invalid email edit does check for domain - Vendor self-registration - The Email fields within the following placeholders do include check for email domain: Regions & Commodities placeholder - Supplier Email Address and Additional Addresses placeholder - Contact Email (when No is selected). <p>Change to be implemented: This ticket tracks the request to Ivalua to make the email edit check consistent across Ivalua by applying the email validation that does check for email domain to the following areas:</p> <ul style="list-style-type: none"> - Add Supplier Contact – from internal-side supplier record (Supplier record – Contacts tab) - Add Supplier Contact – from supplier-side record (Supplier record – Contacts tab) - Add new user – Manage Users (Create User) - Vendor self-registration - Email field within the Contact Information placeholder <p>Refer to Key 2051 for additional / background information.</p>



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2220	User Administration	User Administration	Hide New Internal Profiles from the eVA Admin Internal Profile	<p>COVA reported the desire to hide various internal profiles from the eVA Administrator profile. This will prevent profiles being assigned where the functionality / permissions are unclear or unknown and prevent security issues.</p> <p>Business impact: If one of the profiles is accidentally given to a user, the user could get accesses they should not have in eVA and could damage eVA data that could affect policy. These profiles need to be hidden to remain compliant with security standards.</p> <p>Workaround: ignore the profiles</p> <p>Change to be implemented: Update view authorization for eVA Administrator profile when creating or updating users to hide internal profiles. Remove the profiles from view for eVA Administrators to eliminate the possibility that one of them could accidentally give one of the profiles to a user who could then remove or change eVA data that they should not have access to.</p> <ul style="list-style-type: none"> * EAI API * Group Controller * OAuthManager * Supplier Self Onboarding (Technical) * Tax Auditor * Treasury Accountant * CEO * CFO * Regional Controller